

Hang Seng Bank (China) Add of Charge of Cross-Border Transfer Service

Dear Customer,

Thanks for your continuous support for Hang Seng Bank (China) Limited (the “Bank”). In order to continuously provide high quality service to you, we will launch the new service of Cross-Border Transfer starting from Apr 20, 2020, to facilitate your convenience of remittance to a self-named beneficiary account with Hang Seng Hong Kong.

Charges or fee waiver of Cross Border Transfer will be updated to our Tariff of Personal Banking Services accordingly, and effective from Jul 20, 2020 together with updated version of Tariff of VIP Prestige Banking Services.

Targeted Customers:

- Prestige Banking (with VIP Prestige Banking Customers included) and Preferred Banking Customers

Notice Period:

- 2020/04/20 to 2020/07/20

New Added Item:

- Cross-Border Transfer Service refers to submitting Cross-border Transfer instruction for remittance to self-named account in Hang Seng Bank through Hang Seng China personal mobile app.
- The charges of Cross-Border Transfer service include remittance fee, cable fee and debited correspondent bank charge (if applicable).
- For details, please refer to Tariff of Personal Banking Services and Tariff of VIP Prestige Banking Services (both version of effective day on Jul 20, 2020).
- The charges of Cross-Border Transfer will be free to Prestige Banking Customer (with VIP Prestige Banking Customers included).
- The charges of Cross-Border Transfer will be free to Preferred Banking Customer till Dec 31, 2020. The tariff after campaign period will be announced through Tariff of Personal Banking Services and public notification.

Please refer to our Tariff of Personal Banking Services for details.

For any enquiries, please contact our 24-Hour Customer Service Hotline
8008 30 8008 / 4008 30 8008.

Hang Seng Bank (China) Limited
Apr 20, 2020