

Notice on Adjustment of System Maintenance Window of Hang Seng HSBCnet

In order to better cooperate with the current market's ever-changing technical iterations and customer needs, maintain system security and stability and provide better customer functional experience. Hang Seng Bank (China) Co., Ltd. (“The Bank”) intends to extend the system maintenance window of Hang Seng HSBCnet from 1st March 2023.

Please refer to the table below for the adjusted Hang Seng HSBCnet system maintenance schedule

	Hang Seng HSBCnet System Maintenance Window
Old Maintenance Window	Saturday 22: 00 – Sunday 22: 00
New Maintenance Window	Friday 22: 00 – Sunday 22: 00

The Bank may perform the HSBCnet system maintenance at any time within such system maintenance window and Hang Seng HSBCnet services may not be available during the maintenance period. We apologize for any inconvenience caused and thank you for your continuous support. For any enquiries, please contact our 24-Hour Customer Service Hotline 8008 30 8008 / 4008 30 8008.

Hang Seng Bank (China) Limited

22nd February 2023